

# **PLANTS: REFINERY & CHEMICALS**

17

cc: Randy, Dwyer, Jaye



Valero Refining Company  
Louisiana  
Highway 105 South  
Krotz Springs, LA 70750

September 11, 2000

Walid El Hajj  
Piping Technology & Products, Inc.  
PO Box 35406  
Houston, TX 77234-4506

Dear Mr. El Hajj:

I want to thank Piping Technology & Products, Inc. for the expedited service in delivering a replacement expansion joint (PTP Job Number 56720) to us during a recent unit shutdown.

In fact, the expansion joint was delivered to us in such an expedited manner that it was installed before it became the critical path on the unit shutdown. Receiving this expansion joint in such a timely manner saved us a considerable amount of money. Thanks again for a job well done!

If you have any questions, please contact me at (318) 566-0211.

Sincerely,

Shawn Elder  
Senior Reliability Engineer

Alaska Nitrogen Products LLC  
P.O. Box 575  
Kenai, Alaska 99611-0575  
Telephone: (907) 776-8121  
Facsimile: (907) 776-5579



July 26, 2000

U. S. Bellows  
P.O. BOX 34506  
Houston, Texas 77234-4506

**Subject: 48" Bellows**

Dear Walid Elhajj,

I would like to express my personal, as well as Alaska Nitrogen Product's, appreciation for the extraordinary efforts put forth by the individuals at U.S. Bellows. When our G417 Pump piping failed suddenly during the plant startup, everything went from a normal startup to emergency status, the response by the people at your facility was immediate and highly effective.

With one of our major process plants shutdown and waiting on this bellows for startup, the need and pressure to expedite the completion of this bellows was immense. The individuals at the U. S. Bellows, demonstrated the willingness to go the extra mile and complete the construction ahead of the original projected timeline. These actions were instrumental in helping to solve the many logistical and technical problems associated with the cleanup and startup in a timely manner.

Please accept the enclosed tokens of our appreciation for all the individuals who helped to make this project a success. Thank you again for recognizing the urgency of our need and responding with a high level of professionalism and technical expertise.

Sincerely,

A handwritten signature in cursive script that reads "Paul Schneider".

Paul Schneider,  
Buyer

cc:

pg 8 of 2  
m

**EXXON** COMPANY, U.S.A.

POST OFFICE BOX 3950 • BAYTOWN, TEXAS 77522-3950

REFINING DEPARTMENT  
BAYTOWN REFINERY

Mr. Randy Bailey  
Vice President of Engineering  
Piping Technology & Products, Inc.  
3701 Holmes Road  
Houston, TX 77051

Dear Randy:

Exxon USA has done business with Piping Technology & Products, Inc. for a number of years. PT&P has had a blanket order contract with Exxon USA since 1986. Through this blanket order our material coordinators have been able to supply the US's largest refinery, the Exxon refinery in Baytown, Texas, with Piping Technology's variable and constant load spring hangers with loads ranging from 100 to 25,000 pounds.

The spring hangers and hanger hardware supplied to Exxon USA by Piping Technology & Products are continuing to perform well. We have been satisfied with the product and service of PT&P and will continue to go to Piping Technology for future orders.

Sincerely,



Bill Rose

pg 9 262  
(11)

**Moyer, Stephen**

**From:** Moyer, Stephen  
**Sent:** Thursday, August 19, 1999 9:17 AM  
**Subject:** 'Cauthen, Paul, PTP'  
FW: Pipe Supports & Hangers

Please forward appreciation and thanks to all at PTP...

Jack is the Project Manager for Monsanto Argentina. PTP's batting avg thru Rel 6 is .823. If Rel 7 (15 line items have shipped already) makes it next week, your avg for this job will finish at .836 with a homerun. This is outstanding and PTP should be commended on a job well done!

-----Original Message-----

**From:** Balabanian, Jack  
**Sent:** Wednesday, August 18, 1999 6:25 PM  
**To:** Baxter, Danny  
**Cc:** Moyer, Stephen; Johnson, Paul; Seil, Karl  
**Subject:** RE: Pipe Supports & Hangers

Thanks a lot. Good work!

Jack

AUG 19 1999  
BY \_\_\_\_\_

-----Original Message-----

**From:** Baxter, Danny  
**Sent:** Wednesday, August 18, 1999 2:29 PM  
**To:** Balabanian, Jack  
**Cc:** Moyer, Stephen; Johnson, Paul; Seil, Karl  
**Subject:** Pipe Supports & Hangers

Jack,

Wanted to let you know that we had a very productive meeting with Piping Technology this morning and got them to commit to an earlier completion and delivery for the pipe supports and hangers on the last release #7.

The current plan is for PTP to complete fabrication by Friday, August 20. Ship the hardware to the galvanizer Saturday the 21st. Receive the galvanized hardware back at PTP NLT Tuesday noon where it will be cleaned and galvanizing touched up. Ship to Morris on Wednesday (noon latest) where they will ship aboard the MV "Libra Houston" leaving Houston 27Aug99, ETA B.A. 14 SEP99. This is a 2 week delivery improvement. Be advised that for this to happen everything must fall into place including being able to cut in line at the galvanizers. Bechtel Piping MPAG and PTP will both work this issue with the galvanizer.

FYI, PS&H's on release #6 were all delivered to Morris this morning and will ship to site aboard the MV "Sintinel" leaving the 23rd of Aug and arriving B.A. on the 15th of Sep..

Tomorrow I will reconcile all releases and send you, Gonsolo and JC the files.

Danny C. Baxter  
Field Materials Manager

CC: ROY A  
DURGA A  
RAKESH A  
RANDY B  
PAUL C.  
MAZENA A  
JOE C



DuPont  
Sabine River Works  
P.O. Box 1089  
Orange, TX 77631-1089

PIPING TECHNOLOGY  
& PRODUCTS, INC.

JUST WANTED TO THANK , RANDY BAILEY AND ALL INVOLVED,  
FOR THE SERVICE GIVEN , IN OUR TIME OF NEED , TO DUPONT SABINE  
RIVER WORKS CONSTRUCTION DEPT.. RANDY, TOOK TIME OUT OF HIS  
PERSONAL LIFE , TO SEE THAT  
WE THE CLIENT, NEED'S WERE MET IN AN EXPEDIENT MANOR. HATS OFF  
TO RANDY  
AND YOUR COMPANY FOR A JOB WELL DONE!

LANE NEWELL  
DUPONT CONST.  
FMCS DEPT.

June 14, 99

CC. JS, DA, CD

pg 13 0762  
mm



S&S Energy Products  
16415 Jacintoport Blvd  
Houston, TX 77015  
Tel 281-452-3510  
Fax 281-452-3550

December 18, 1998

Piping Technology & Products Inc.  
P.O. Box 34506  
Houston, Texas 77234-4506

Attn: Bob Manual, Q.C. Manager

Bob,

A limited survey was performed at your facility of your quality program on December 5, 1998 I was assisted by Mr. Terry Lawless. At this time I am recommending that Piping Technology Inc. be given a (90) day probationary period for expansion joints only, see attachment letter, and be given tentative approval to proceed with an order which will be monitored by Quality and others from SSEP at this facility. Upon successful completion of this period you will be placed on the QVL or Qualified Vendors List. Piping Technology Inc. appears to have the potential and capability of meeting specific quality requirements, which will be imposed and required by the purchase order and specifications, which must be adhered to!

Thank you,

John Schaller  
Quality Assurance Engineer

SSEP CC:

Vernon Ashley - Q.A. Manager  
Terry Lawless - Buyer

cc: JS, RA, ML

pg 15 of 62  
[initials]



The Dow Chemical Company  
400 West Sam Houston Pkwy. S  
Houston, Texas 77042-1299

TO:

FROM:

Name: LUIS SANCHEZ

Name: MARK CHAPMAN

Company: PIPING TECHNOLOGY & PRODUCTS INC.

Phone: (713) 978-2580

Fax#: 713-731-6640

Fax: (713) 978-2739

Date: DEC 05, 1996

DOW PURCHASE ORDER NUMBER: 31001761/77546-4850

Message:

Mr. Sanchez:

I am contacting you to express my appreciation for your timely response to our Purchase Order referenced above. The order was mailed NOV 20, 1996.

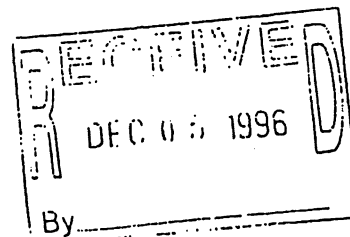
The order stated a ship date NO LATER than DEC 13, 1996. I did a review of the order today and to my great pleasure, all the material had been received by the Louisiana Division on NOV 21, 1996.

This is great, I hope all future orders go this well!

Thank you,

*Mark Chapman*

DOW CHEMICAL E&S Purchasing, Houston



cc: D/A  
RB  
ER  
AE  
LA  
BI

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170



SEP 15 1995

*StarEnterprise*



September 12, 1995

Piping Technology & Products, Inc.  
Attn: Jamie Venable  
P.O. Box 34506  
Houston, Texas 77234-4506

Dear Mr. Venable:

I want to thank you for the prompt service we received during the recent Labor Day Weekend. With your assistance we were able to repair a piping system in a minimal amount of time.

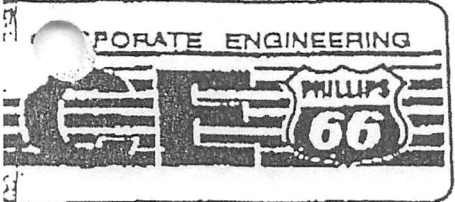
I look forward to working with Piping Technology & Products, Inc on future projects.

Sincerely,

Douglas C. Youngblood  
Project Engineer

pg 27962  
FTD

DA  
RBL ✓  
BTR  
BT



Page 1 of 1

Attn: LES WHARTON

Company: FDWB

Fax No: \_\_\_\_\_ Date: 5/8/95

Re: SPRING CAUS

LES.

IF YOU GET A CHANCE, YOU MIGHT THANK ALL CONCERNED, CONCERNING THE SPRING CAUS PRODUCTION AND DELIVERY. THEY ARRIVED AT SITE AT 0717 SUNDAY MORNING, 5/7/95, AND HAVE SINCE BEEN INSTALLED, ADJUSTED, AND PINS PULLED. THE COIL ALONGS AND SUPPORTS HAVE BEEN PULLED, AND THE CANS ARE DOING THEIR THING. AGAIN, THANKS TO ALL.

Phil

Phillips Petroleum Company  
Corporate Engineering  
P.O. Box 10003  
Guayama, Puerto Rico 00785

Phone: (809) 864-1515 ext. 2267 if fax is not properly received.  
Fax: (809) 864-4882

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100



APR 27 1995

GE Environmental Systems

General Electric Environmental Services, Inc.  
200 North Seventh St., Lebanon, PA 17046  
717 274-7000

April 21, 1995

Piping Technology & Products, Inc.  
P. O. Box 34506  
Houston, Texas 77234-4506

Attention: Mr. Kishor Bhalara

Subject: Quality Assurance, Vendor Authorization

I would like to inform you of the acceptable results of the Quality Assurance review for your supply of:

PIPE HANGERS, EXPANSION JOINTS AND RELATED  
PRODUCTS: ORIFICES AND PIPE SPECIALTIES

Accepted by Michael L. Murphy, Manager Quality & Continuous Improvement.

This review identifies you as approved contingent upon the understanding that any Purchase Order for GEESI materials would be supplied/fabricated/manufactured to your standard quality program and includes documented dimensional and visual inspections by your inspectors as appropriate.

If you have any questions, feel free to contact me.

Very truly yours,

Michael L. Murphy  
Manager Quality and  
Continuous Improvement

MLM/bwc  
(QAAPVLO6.WP)

CC: J. Urban  
Vendor File



pg 29 of 62  
AW

MAR 22 1995

**ENRON**  
Methanol Company

Pasadena Plant P. O. Box 1008 Pasadena, Texas 77501 (713) 884-4226 Fax (713) 884-4229

March 18, 1995

Piping Technology & Product Inc.  
P. O. Box 34506  
Houston, Texas 77234-4506

To Whom This May Concern:

During our recent plant rebuild we had the need to use Piping Technology on several occasions. The service I received was outstanding. The time spent from ordering to actual delivery time was outstanding and everyone involved needs to be commended for their effort.

Thank you,



Sue Stephens  
Purchasing Associate

pg 30 of 62  
MS

**TOTAL**

TOTAL PETROLEUM, INC.

August 26, 1994

Piping Technology & Products, Inc.  
3701 Holmes Road  
Houston, TX 77051-1545

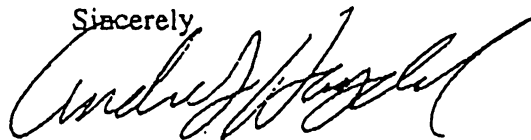
Attention: Randy Bailey

Subject: Request for a Letter

This letter is to verify that our company and other companies that have purchased TOTAL/SWEC FCC Process Technology have bought and installed Big Ton Spring Supports designed and built by Piping Technology & Products, Inc. in Houston, Texas. One such installation is owned by British Petroleum in Perth, Australia.

As an engineer involved in the original development of this process I can say these supports have performed satisfactorily in several plants for many years.

Sincerely,



André J. Haydel  
Manager Mechanical Engineering


AJH:sr  
94-05



TOTAL TOWER

900 19TH STREET  
P.O. BOX 500DENVER, COLORADO 80202-2523  
DENVER, COLORADO 80201-0500

TELEPHONE 303 291-2000

Pg 34 8 62  


# TOTAL

TOTAL PETROLEUM, INC.

August 26, 1994

Mr. Randy Bailey  
Vice President Engineering  
Piping Technology & Products, Inc.  
3701 Holmes Road  
Houston, TX 77051

Dear Randy:

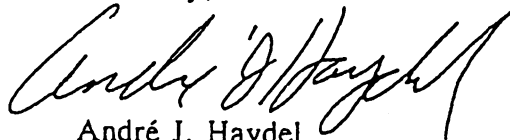
A number of years ago the Total/SWEC FCC Process Technology was purchased by Shell Oil (Canada)/LTD, Petro-Canada LTD for their Montreal East Refineries. Also, it was purchased by British Petroleum (Australia) LTD for their Perth Refinery. I was an engineer involved in the original development of the process.

Piping Technology & Products of Houston, Texas designed and built Big Ton Spring Supports and miscellaneous supports for all three installations. All supports have preformed satisfactorily for many years.

COMPANY	INSTALLED	LOAD-RANGES
Shell Oil (Canada) LTD	1982	15,000 to 85,000
Petro-Canada LTD	1984	8,000 to 85,000
British Petroleum (Australia) LTD	1987	20,000 to 130,000

Piping Technology & Products have provided our company refineries (3) with almost every type of pipe support imaginable for the past fifteen years. Their supports have always performed satisfactorily.

Sincerely,



André J. Haydel  
Manager Mechanical Engineering

AJH:sr  
94-06



TOTAL TOWER

900 19TH STREET  
P.O. BOX 500

DENVER, COLORADO 80202-2523  
DENVER, COLORADO 80201-0500

TELEPHONE 303 291-2000

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STK

NOV 10 1993

BHP Petroleum Americas Refining Inc.

91-325 Komoiana Street  
Kapolei, Hawaii 96707  
Telephone (808) 547-3900  
Fax (808) 547-3066

November 12, 1993



**BHP**  
Petroleum Americas

Piping Technology and Products, Inc.  
P.O. Box 34506  
Houston, TX 77234-4506

Attention: Mr. David Smith

Dear Gentlemen;

H-2001 PUSHER PLATES AND COVERS

On behalf of BHP Petroleum Americas Refining, Inc., I would like to take this opportunity to express our appreciation for the extra efforts your company took to supply us with some of the components required for the emergency repair of our hydrogen reformer furnace.

Your efforts to improve deliveries of the pusher plate components from the original schedule of 2-1/2 weeks allowed us the flexibility to improve our overall construction schedule by two full days. In addition, your ability to ship the variable spring supports we required within 5 days enabled us to complete installation prior to the furnace start-up.

Thank you again for your excellent support and response on this project.

Sincerely,

Colin F. Nikiforuk  
Plant Engineer

CFN:klm

Handwritten notes and stamps:  
200  
326-  
32 HC  
32 NPTS  
32 NPTS  
130-32-111  
MUE  
3/4 X 3/8  
pg 33 of 62  
(M)



## Diamond Shamrock

McKee Plants

September 28, 1993

Marion McKnight  
Piping Technology  
3701 Holmes Road  
Houston, TX 77051

Dear Marion:

As you know the past few months have been challenging for me, as a buyer, and for you, as Diamond's supplier, because of the in-house construction of a Diesel Hydrodesulfurizer Unit. The unit went into the process stream the week of August 16. Startup was completed rapidly with a very limited number of problems.

The engineering, construction, and material procurement for this unit was done by Diamond Shamrock employees at a cost that was much less than industry standards. Teamwork was a vital key to the success of this construction project.

I wanted to take this opportunity to express my thanks to you because you were a vital part of our team during this project. The quality of materials, the expertise in service, and the on-time deliveries are just a few of the reasons why our team was a success.

Enclosed is a small token of Diamond Shamrock's appreciation for your superior service on this project. I would also like to add my own personal thanks for a job well done.

Sincerely,

*Terry L. Curtis*

Terry L. Curtis  
Buyer, McKee Plants

BTR  
DWS  
RG  
JC





PHILLIPS PETROLEUM COMPANY

BARTLESVILLE, OKLAHOMA 74004  
PHONE: 918 661-6600 CABLE CODE: PHILPETROL TELEX: 49-2455

CORPORATE ENGINEERING

Piping Technology & Products, Inc.  
3701 Holmes Rd.  
Houston, TX 77051

RE: SUPPLIER APPRECIATION AWARD

*It is with a deep sense of appreciation that we present the enclosed plaque to your company and employees.*

*The wording of the plaque expresses both Phillips Petroleum's and M. W. Kellogg's recognition of your outstanding performance in a time of great need.*

*You can be justly proud of a job well done. Your continued efforts on our behalf to reestablish Phillip's polyethylene production at our Houston Chemical Complex is essential.*

*Howard R. Messner*

Howard R. Messner  
Phillips Petroleum Co. Project Procurement Adm.

*Ron Schielke*

Ron Schielke  
M. W. Kellogg Project Procurement Mgr.

SEPT 1990

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MD

# Mobil Research and Development Corporation

September 1, 1994

Terry McCormick  
Piping Technology and Products, Inc.  
3701 Holmes Road  
Houston, TX 77234-4506

P.O. BOX 1026  
PRINCETON, NEW JERSEY 08543-1026  
TELEPHONE (609) 737-3000

ENGINEERING DEPARTMENT

**SUBJECT: APPROVED MANUFACTURERS OF SPRING SUPPORTS**

This is to confirm that Piping Technology spring supports, and other hanger hardware have been used successfully for at least the past six years on Mobil projects.


The first major Mobil project using Piping Technology products was the Torrance Upgrade Project in 1987-88 at Mobil's refinery in Torrance, CA. The total cost of this project was in excess of \$500 million, and involved many high temperature lines requiring both variable and constant support hangers. The engineering contractor for this project was MW Kellogg.

Following the successful use of Piping Technology pipe support products at Torrance, their hanger hardware products were used on a major upgrade project at Mobil's Beaumont, Texas refinery in 1990. The engineering contractor for this project was MW Kellogg.

We have received no negative feedback relating to Piping Technology hangers from either of the above refineries. Their products have also been used on smaller Mobil projects in recent years, and Piping Technology will continue to be asked to bid on future Mobil projects.

M. H. Bell

By:

  
Jerry D. Byers,  
Piping Group Leader

JDByers

PTP94a.wp5

pg 4/7/94  
